Ivanti Neurons for Service Mapping Release Notes

V6.2 (December 2026)

This release delivers new features, enhancements, and bug fixes across Discovery, CMDB, Admin, and the Discovery Application and Agent. These updates automatically display upon upgrade and do not disrupt daily use for existing customers.

What's new

Service Mapping	Feature Enhancements
Discovery	• **Apple Device Warranty Lookup** Added support to retrieve Apple macOS device warranty lookup through Apple Business Manager. Users can configure their API credentials to automatically retrieve warranty details for discovered Apple macOS devices in the CMDB. • **Cisco ISE Host Discovery** Added support for Cisco Identity Services Engine discovery so ISE hosts are detected and classified as Network Security Appliance. • **Isilon Storage Server Hardware Discovery** Isilon Storage Server discovery now collects hardware details from dmidecode, including manufacturer, model, serial number, UUID, BIOS, CPU, and memory information for the scanned node. • **PowerShell 7 Discovery Probe Support** Updated Windows PowerShell discovery probes to use Get-CimInstance instead of gwmi or Get-WmiObject, improving compatibility with hosts running PowerShell 6 and PowerShell 7. • **Secure Nutanix Discovery** Added support for discovery application to communicate with Nutanix host over secure HTTPS. • **Standalone IP Connection Scan** Added support to perform explicit IP connection scan for Windows and Linux devices. • **vCenter Scan** vCenter Cluster and Datacenter records now show host name, IP address and cluster capacity. • **vCenter and VMware Aria Operations Scan Support** Added scan support for vCenter REST API and SSH-based deep host scans, along with VMware Aria Operations scan support.

Service Mapping	Feature Enhancements
	• **Windows Credential Format Fallback** Improved Windows credential checks to try domain\username first, fall back to username@domain when needed.
CMDB	• **Advanced Search Relation Linking** Enhanced Advanced Search in Add Relation to search CIs using Discovery and CMDB properties. Users can select multiple CIs from the results, choose a relationship, and add the relation directly from the Advanced Search window. • **BSM Snapshot View** Added a support to retain the CIs position and filters in the map upon browser refresh. • **Filter Map CIs by Property Name** Added a filter Property Name to the Business Service Map filter so users can filter map CIs by any CMDB property and its available values. • **Nested Component Export** Enhanced export support for nested components so component details can be included consistently in exported data. • **ViVID Insights Impacted CI Indicator** Changed the CI Impacted indicator in Business Service Maps and CI overlays from a red down arrow to an orange indicator, making impacted CIs easier to distinguish from critical alerts.
Vulnerability Management	• **Component Vulnerability Fetch** Added support to fetch vulnerability details at the component level so vulnerability data remains current for impacted components. • **Vulnerability Management Load Performance** Optimised Vulnerability Management loading behaviour to support large datasets.
Integration	• **Nested Component Integration Copy** Added support to copy nested component integration details so related component information is retained consistently.
Admin	• **API Key Management** Added support for admin users to generate and manage API Keys. • **Apple Warranty API Credentials** Added support to configure Apple Business Manager warranty API credentials for retrieving warranty information for discovered Apple macOS devices.
Discovery Application (v6.2.4033) and	• **Oracle Instance Discovery** Added support to discover Oracle Instance discovery. • **Security and JRE updates** Updated supported libraries and JRE with most recent secure versions.

Service Mapping	Feature Enhancements
Discovery Agent (v6.2.127)	
Global Platform Changes	• **Deprecated Chat Feature** Deprecated the internal Chat feature. • **New Documentation Platform** Virima product documentation has moved to a new documentation platform with enriched user experience.

Fixes

These fixes automatically display upon upgrade and do not disrupt daily use for existing customers.

Service Mapping	Fix
Discovery	• **Cisco WLC Discovery** Fixed an issue where the discovery on Cisco WLC failed to discover the managed access points under it. • **Incidents on BSM** Fixed an issue where closed incidents are ignored to highlight the impacted CI. • **Isilon Powerscale Discovery** Fixed an issue where SSH scan failed to retrieve Isilon power storage objects. • **Oracle Instance Discovery** Fixed Oracle Instance discovery across Windows Agent Self Scan and Linux discovery methods so Oracle database details are collected consistently. • **SCCM Discovery** Fixed an issue where SCCM discovery failed to discover its managed devices. • **SNMP Scan** Fixed an issue where certain network devices discovered over SNMP had FQDN instead of hostname.
CMDB	• **Map Snapshot Captures Entire Map** Fixed an issue where Map Snapshot captured only the visible viewport and zoomed-out snapshots showed plain blue circles. Snapshots now capture the complete map with readable icons and labels.
Admin	• **Location Map and Coordinates** Addressed an issue in the location module that failed to retrieve the geo-graphical coordinates of the location.
Reports	• **AdHoc Report** Added Configuration Item properties in SACM in addition to ITAM group.

Service Mapping	Fix
Discovery Application (v6.2.4033) and Discovery Agent (v6.2.127)	**Discovery Application** • There are no bug fixes in this release. **Discovery Agent** • **Agent Installed Date** Fixed an issue where agent installed date showed an invalid date on the Windows devices.

Note: For Discovery Agent and Application, though this is not a mandatory update for v6.2, we recommend you update them as it may contain performance and security related updates.

Security Updates

Library Upgrade

Updated supported libraries and JRE with most recent secure versions.

Post-Release User Actions

1. Users should clear their browser cache before using Service Mapping after the release to ensure the application loads the latest content and resources.

2. Sign in to the **Service Mappings** web application.

3. Navigate to the **Admin portal** > **Client (Discovery)** page.

4. Click the update icon to update the application version **6.2.4033**.

Note: If the application does not update after you click **Update**, network restrictions can prevent the download. In this case, download and install the latest application version manually, or use the available manual update method.

To manually update the application, follow the below steps:

1. Stop the Virima Discovery Application.
2. Click the appUpdates_6.2.4033.zip link and download the update file on the Discovery Application machine.
3. Extract the downloaded **ZIP** file.
4. Replace the files and folder in the installation directory with the extracted files, using the paths below:

File and Folder	Destination Path
DAClient.jar	C:\Program Files\Virima Discovery Application\
version.txt	C:\Program Files\Virima Discovery Application\
logback.xml	C:\Program Files\Virima Discovery Application\config\logback.xml
update.jar	C:\Program Files\Virima Discovery Application\
lib	C:\Program Files\Virima Discovery Application\lib
openlogic-openjdk-jre-21.0.7+6-windows-x64	C:\Program Files\Virima Discovery Application\openlogic-openjdk-jre-25.0.5.1-windows-x64

Note: Replace only the specified files and folders in their respective destination folders. Do not replace the entire **Virima Discovery Application** folder or the **config** folder. Overwrite the existing files when prompted.

5. Start the Virima Discovery Application.